



Company: The Waterside Spa at Diamond Mills

Job Title: Licensed Massage Therapist

Job Summary: Responsible for providing various massage services offered at Waterside Spa in a skilled and professional manner, while maintaining a high level of guest service and satisfaction.

Responsibilities and Duties Including but not Limited to:

1. **Client Assessment:** Conduct thorough assessments of clients' health history and physical conditions to determine the most suitable massage techniques and treatments.
2. **Massage Therapy:** Administer a range of massage techniques, such as Swedish, deep tissue, sports massage, hot stone therapy, and others, as per client preferences and spa protocols.
3. **Communication:** Maintain open and clear communication with clients to ensure their comfort and satisfaction throughout the session. Inquire about pressure preferences and adjust techniques accordingly.
4. **Hygiene and Sanitation:** Adhere to strict hygiene and sanitation practices, including cleaning and disinfecting equipment and treatment rooms between clients.
5. **Ethical Conduct:** Uphold professional ethics and boundaries, ensuring client confidentiality and respecting personal boundaries.
6. **Professional Development:** Stay updated with the latest industry trends, techniques, and CEU's to provide the highest level of service.

Qualifications:

1. **State Licensure:** NYS License of Massage Therapy required
2. **Knowledge:** Strong understanding of anatomy, physiology, and various massage techniques.
3. **Communication Skills:** Excellent communication and interpersonal skills to establish rapport with clients and understand their needs.
4. **Physical Stamina:** Ability to perform massage for extended periods while maintaining proper body mechanics and without experiencing fatigue.
5. **Empathy and Compassion:** A caring and empathetic attitude to provide emotional support to clients dealing with stress or pain.
6. **Professionalism:**
 - Maintain a professional appearance and demeanor at all times.
 - Reliable and punctual

**Pay:**

- Service commission based on experience (35-40%)
- Hourly pay for trainings and meetings (\$15 per hour)
- Retail commission, 10%
- Gratuity, 20% automatically added to service cost

Schedule:

- Full-time and Part-time positions available
- Flexible schedule which may include day, evening, weekends and holidays per guest demand

Benefits:

- Full time employees qualify for health insurance, participation in a 401K and paid vacation; full time for service providers is 30 hours per week

Perks:

- 40% discount on spa products lines
- 20% discount on retail boutique items
- 40% discount on Spa Services (off peak days/times)