



**Company:** The Waterside Spa at Diamond Mills

**Job Title:** Licensed Nail Technician

**Job Summary:** Responsible for providing various nailcare services including manicures and pedicures offered at Waterside Spa in a skilled and professional manner, while maintaining a high level of guest service and satisfaction.

**Responsibilities and Duties Including but not Limited to:**

1. **Nail Care:** Be skilled in cleaning, shaping, and filing nails to achieve the desired length and shape.
2. **Manicures and Pedicures:** Perform both manicures (for the hands) and pedicures (for the feet). This includes soaking, exfoliating, moisturizing, and massaging the client's hands and feet to promote relaxation and improve the health and appearance of the nails and skin.
3. **Nail Health:** Nail technicians assess the overall health of a client's nails and provide recommendations for improving their condition. They may also offer treatments for common nail issues, such as nail fungus or ingrown nails.
4. **Sanitation and Sterilization:** Ensuring a clean and sanitary environment is crucial in this profession. Nail technicians are responsible for disinfecting tools, equipment, and workstations between clients to prevent the spread of infections.
5. **Customer Service:** Building and maintaining a positive rapport with clients is essential. Nail technicians should be friendly, attentive, and responsive to client preferences and concerns.
6. **Product Knowledge:** Nail technicians need to stay updated on the latest nail care products, tools, and techniques. They should be able to recommend appropriate products for clients and use them effectively.
7. **Sales:** responsible for selling nail care products to clients.
8. **Time Management:** Efficiently managing appointments and providing services within the allotted time frame is essential to ensure client satisfaction and maintain a busy schedule.
9. **Compliance:** Nail technicians must adhere to local, state, and federal regulations related to hygiene, sanitation, and licensing requirements.

**Qualifications:**

1. **Cosmetology/Nail Specialty License:** Obtain and maintain a valid license issued by the New York State Department of State Division of Licensing Services.
2. **Education:** Graduation from a state-approved program or cosmetology school.
3. **Knowledge:** Strong knowledge of nailcare techniques, products, and the latest industry trends.
4. **Professionalism:**



- Maintain a professional appearance and demeanor at all times.
  - Reliable and punctual
5. **Communication Skills:** Excellent communication skills to consult with clients and provide guidance.
  6. **Customer Service:** A commitment to providing excellent customer service and ensuring client satisfaction.
  7. **Attention to Detail:** Precision and attention to detail are essential for performing treatments effectively and safely.
  8. **Time Management:** Efficiently manage appointment schedules and treatment times.
  9. **Hygiene:** Adherence to strict sanitation and hygiene protocols to ensure client safety.
  10. **Physical Stamina:** The ability to stand for extended periods and perform treatments that may require physical effort.
  11. **Ethical Conduct:** Maintain professionalism, ethical conduct, and client confidentiality.

**Pay:**

- Service commission based on experience (35-40%)
- Hourly rate for trainings and meetings (\$15 per hour)
- Retail commission, 10%
- Gratuity, 20% automatically added to service cost

**Schedule:**

- Full-time and Part-time positions available
- Flexible schedule which may include day, evening, weekends and holidays per guest demand

**Benefits:**

- Full time employees qualify for health insurance, participation in a 401K and paid vacation
- Full time constitutes 30 hours per week for service providers

**Perks:**

- 40% discount on spa products lines
- 20% discount on retail boutique items
- 40% discount on Spa Services (off peak days/times)